

ICSMSU

Imperial College School of Medicine Students' Union

# ICSMSU 1<sup>st</sup> General Meeting 2024-25 05/01/25: 17:00 – 19:00

**MS Teams** 

| PRESENT   | Sarah, Aden, Arjun, Yoli, Lilia, Sean, Angie, Bhav, Chloe, Hamzah, Yousuf, Kete, Yasmin, Brian,<br>Anant, Priya, Shivani, Eric |  |
|---|--|--|
| APOLOGIES   | Jemmy, Senara, Sadhana, Alwin  |  |
| Action points of the last meeting Officer Reports |  |  |
| Matters Arising Dates for your diary              |  |  |
| <u>Next N</u>                                     | Action Points/Deadlines  |  |

## Agenda

- 1. ICSM events advertising strategy
- 2. VCVA Conference discussions
- 3. ICSM Behaviour Talk for Clubs
- 4. Phoenix Ball Discussion

#### **Discussion Points**

| ACTION POINTS OF LAST MEETING |  |  |  |
|-------------------------------|--|--|--|
|                               | Action Point – Complete/In Progress/Not Complete |  |  |
| ACTION POINT 1                | Share the values survey                          |  |  |
| ACTION POINT 2                | Aims for mentorship scheme                       |  |  |
| ACTION POINT 3                | Advertising conversation                         |  |  |
| ACTION POINT 4                | Promo STFYD + BMB events                         |  |  |

| ACTION POINT 5                          | VCVA Conference discussions   |  |  |
|---|---|--|--|
|   | MATTERS ARISING   |  |  |
|   | How should we advertise events  |  |  |
|   | Reduce pressure on ICSM WhatsApp chats – not just spam chats of conferences   |  |  |
|   | Anant – Query, WhatsApp communities announcements   |  |  |
|   | Arjun – trialled last year but unsuccessful, limited number of community admins,<br>too many middle men, spamming still an issue, groupchats were cleaner but<br>overall feeling was that people didn't like the change   |  |  |
|   | Anant – announcements just for SU events?   |  |  |
| ICSM EVENTS'<br>ADVERTISING<br>STRATEGY | Lilia – year gc, to function as year gc (eg. ICSM '25) – 'model chat'   |  |  |
|   | Kete – be careful with 'censoring' chats, do we (as SU) have the right to police<br>this, offer different platforms for CSP to advertise but SU need to follow the same<br>rules that we set for CSPs.  |  |  |
|   | Lilia - Surveys, faculty updates and MedEd can be the exception to these rules?   |  |  |
|   | Arjun – agree with MedEd as they need to be boosted, considering they are a departmental CSP. Events like circle line, FS could be sent out to the masses as they're events that will have a lot of interest. Create a new group chat (similar to the elections one) where CSPs can post events – allows students to opt in |  |  |
|   | Anant – consider who these rules apply for  |  |  |
|   | Yousuf – MedEd shouldn't be given an exemption, they don't function as a departmental CSP, look at what we did last year and analyse why they didn't work so we don't repeat mistakes   |  |  |
|   | Bhav – messages are very lengthy and can crowd out other messages, another issue to be considered alongside the frequency of messages   |  |  |
|   | Last year summary   |  |  |
|   | <ul> <li>Announcements chat: a member from each CSP could be an admin and<br/>they could send their adverts in the chat</li> <li>Too many messages, students would mute it due to the spam – chat had<br/>no engagement</li> </ul>  |  |  |
|   | What Went Wrong   |  |  |
|   | Lilia – advertisement group chat is a good place to start, lengthy chats need to be critiqued   |  |  |

Arjun – CSPs could collaborate more, reduce events and in turn reduce spam – especially when events overlap

Kete – people won't join a new gc, societies will get angry that students won't see – students need to have access to it already. Need to target everybody. If people don't see the messages on the groupchat anyways, they won't see the message to join a new one. Separate weekly advertisement newsletter?

Sean – are the groupchats SU run?

Lilia – yes, from ICSM '26

Sean – draft bylaws to input in group info, SU run groupchats, SU enforce rules and set a limit on messages, SU can remove posts and people if they don't oblige

Anant - we won't be able to fit all students onto one whatsapp group chat

Chloe - how feasible is it for SU to enforce these rules

Sean - students can also report improper use?

Anant – opt in/out email? BMB students don't engage with newsletters

Sarah – unable to opt out of advertising email without also opting out of the weekly newsletter. We already have a section in the email for CSPs but not that many engage anyways.

Yasmin – have separate CSP gc, can advertise that in a separate newsletter and students can opt in to those chats

Yousuf – advertising newsletter, consider that current whatsapp messages aren't being read anyways – would be worth trialling this anyways. Could help CSP Instagram accounts

Lilia – at a good place in the year to start a new initiative with CSP Meeting upcoming so can ask for feedback

Sean – can't opt out of advertising newsletter as you would opt out of the weekly newsletter

Arjun – new groupchats, people didn't engage with them

Angie – adding another newsletter might not work since people don't engage with it anyways, could make a weekly pdf with all the advertismenets

Lilia – use the year group chats as is, but need to set limits and monitor them eg. one advert a week, encourage newsletter and calendar, can have a day/time for advertisements eg wed 12-6pm

| members of SU agree with this)<br>Kete – maybe the focus should be on not reducing spam, but how do we make<br>sure the 'more important' messages aren't lost? Don't shift CSPs, shift SU? |
|--|
| Priya – appreciates concerns, but would miss messages if they're not on the groupchat – is this not what this platform [whatsapp] is for? (hands up: other                                 |
| Shivani – miro board, one person per CSP, clear the miro board each week –<br>down to the CSP to update if the event is upcoming/ongoing   |
| Sean – good middle ground that could be well received by students  |
| Arjun – another opt in where we might not get the same amount of engagement  |
| Aden – virtual noticeboard? Padlet? Miro boards? Would reduce workload on SU.<br>Onedrive word doc, secretaries can upload to it – SU double check before it's<br>published                |
| Arjun – back this up with data before we make changes so people see there is need/want for it – use a poll not another form  |
| Lilia – need to consult CCs before we implement this, the concern is ICSM CSPs spamming, technically this is our jurisdiction as SU created the groupchats                                 |
| Priya – do we have the right to enforce a consequence system, as it may jeopardise our relationship with the student body, is it our jurisdiction?   |
| Anant – would the pdf be year specific? (could be one doc, and we break it into year 1, 2, 3 etc sections)   |
| Lilia – can use a strike system (warning, message delete, member removal)  |
| Shivani – what if students violate these rules?  |
| Set a deadline for weekly pdf with advertisements, tutorials and multiple ticket releases can be exempt but need to inform SU  |
| Lilia – no external inc BIMA, only petitions and BMA – but these rules do not affect students having conversation, we are just limiting CSP adverts  |
| Hamzah – who are we policing? Just CSPs or external events too? Odd announcements eg from consultants  |
| Chloe – once a week is quite little, events with multiple ticket releases,   |
| Yousuf – some societies deserve more adverts than others, consider how tutorials will be affected – can we make an exception   |

| Yousuf             | - lots of conferences struggling to sell tickets, do we step in and help?   |
|--------------------|---|
|                    | <ul> <li>they are losing engagement, do clubs realise this? Do we tackle this head</li> <li>raise it to them.</li> </ul>  |
| Bhav –             | talks to CSPs to see what their plans are for the academic year   |
|                    | h – need to handle delicately, a lot of tension already between academic<br>es, better to have 1-2-1s   |
| kinds of<br>toward | onsidered a mingle, difficult to get in contact with the clubs to hold these<br>of conversations, CSPs (some at losing engagement) have been moving<br>ds collabs with societies outside of ICSM, difficult to book rooms so far in<br>ce. Restrictions with ICU, EP, RA, RB and their timeline |
|                    | on the fence about not intervening – to avoid CSPs losing engagement<br>ICSMSU should help bridge that period from now till then and offer collabs<br>lution  |
| Yousut             | - down to SU to make the introductions to mergers   |
| consid             | h – C&S need to work out how to split the budget if mergers occur,<br>er how admin is spread out, finances also need to be consider as it may be<br>ict of interest. Is the main issue too many conferences?  |
|                    | more so a lot of conferences that aren't performing well in terms of ticket<br>inancial outputs etc.  |
|                    | <sup>2</sup> – managing expectations from CSP, help them understand what to expect<br>nat is feasible, do we need a formal approval?  |
|                    | no formal approval, when we receive the event budget can have a sation with CSPs about their expectations   |
|                    | some conferences held by consultants are smaller than the ones we hold,<br>er' CSPs can act as stepping stones to the 'bigger' CSPs   |
|                    | n – oversaturation, eg. BARTS has less CSPs so conferences are better<br>ed, maybe have a focus group as to why students aren't attending?  |
| Lilia — S          | SWOT analysis, talk to students   |
| Angie -            | <ul> <li>Query with room bookings? No longer first come first served</li> </ul>   |
| Yousut<br>phil?)   | - technical > procedural issue (need to go straight to activities team and  |
|                    | TANT INFO: Update from Arjun  |
| TALK FOR CLUBS     | Invite to ICU & JJM   |

|                            | - ICSMSU Officers who are available to attend.   |  |  |  |  |
|----------------------------|--|--|--|--|--|
|                            | Finance meeting separate   |  |  |  |  |
|                            | Lots of feedback after FPR, club culture conversation  |  |  |  |  |
|                            | Ensure students are well behaved and safe  |  |  |  |  |
|                            | Lab coat changes following on from issues on FPR   |  |  |  |  |
|                            | Chaos for Circle Line is less concentrated when compared to FPR  |  |  |  |  |
|                            | Speaking to CSP and year groups about behaviour for Circle Line (risk mitigating strategy)                           |  |  |  |  |
|                            | Priya – query that Chloe (maybe RAG VP) should be there too as RAG run circle<br>line                                |  |  |  |  |
|                            | Arjun – prepared statement   |  |  |  |  |
|                            | Less circle line related, general behaviour, set a good reputation for ICSM students, fitness to practise            |  |  |  |  |
|                            | Good behaviour is in your best interest, poor behaviour results in cancelling events – which will only harm students |  |  |  |  |
|                            | Update from Angie & Priya  |  |  |  |  |
|                            | Brainstorm:  |  |  |  |  |
|                            | <ul> <li>Name of event?</li> <li>Advertising – all hands on deck</li> </ul>  |  |  |  |  |
| PHOENIX BALL<br>DISCUSSION | Angie – target younger years (phase 1), feels more exclusive, advertise as<br>'congrats on finishing your PoM mock'  |  |  |  |  |
|                            | Rebranding?  |  |  |  |  |
|                            | Not a ball, feels less scary, more chilled (cocktail night kind of vibe)   |  |  |  |  |
|                            | - Have brainstormed titles   |  |  |  |  |
|                            | OTHER BUSINESS   |  |  |  |  |
| NEXT MEETING               | Sunday 2 <sup>nd</sup> February  |  |  |  |  |
|                            | Saturday 1st February - UH Conference  |  |  |  |  |
| DATES FOR                  | Monday 3 <sup>rd</sup> February – Frosty February Mingle   |  |  |  |  |
| DIARIES                    | Friday 7 <sup>th</sup> – Monday 10 <sup>th</sup> – SU Tour   |  |  |  |  |
|                            |  |  |  |  |  |

Monday 3rd – Friday 7th March 2025 - Imperial Immersion Week

January - Blooms

#### **Action Points and Deadlines**

| ACTION POINT                                 | PERSON RESPONSIBLE                                      | DEADLINE |
|--|---|----------|
| Make template for noticeboard                | Lilia, Sarah  | 05/02/25 |
| Survey CSP thoughts at CSP meeting           | Lilia, Arjun  | 11/02/25 |
| Poll for year group chats                    | Lilia   | ASAP     |
| Reconvene after the above has been actioned  | All of SU   | 05/02/25 |
| Everyone go to the mingle                    | All of SU   | 03/02/25 |
| SWOT analysis for conferences                | Sean, Angie, Yasmin,<br>Eric, Arjun, Shivani,<br>Yousuf | 31/01/25 |
| Understand how students perceive conferences | All of SU   | 05/02/25 |

### **Officer Reports**

No Officer Reports for this meeting due to low activity over the holiday period & ICU closure.